



THE PROBLEM:

State Medicaid Agencies rely on coordination between many different systems. However, the intricate web of point-to-point interfaces employed by most agencies creates major challenges. These so-called "spaghetti networks" are inflexible and resource-intensive to operate; they make it very difficult to ensure transparency and data quality across the enterprise. A more adaptable and intelligent foundation is urgently needed to meet Medicaid modernization and modularity requirements.

CUSTOMER VISION:

- **Unify & Standardize:** Gain a unified view and ensure all systems operate with high-quality, mastered data.
- **Flexible & Extensible:** Adapt quickly to program, vendor, module, and technology changes.
- **Hub Architecture:** Facilitate data exchange while allowing each module to control its own data.
- **Simplify Governance:** Replace manual data management with automated governance enforcement.
- **Drive Intelligence:** Optimize Program Integrity activities by providing analytics and AI systems with better-quality data.
- **Service-Oriented:** Easily coordinate with public health agencies, health information exchanges, and other partners.



STATE MEDICAID AGENCIES

MEETING IMMEDIATE MEDICAID NEEDS, CRAFTING TOMORROW'S SOLUTIONS

How LifeGraph Supports Medicaid Modernization

Data Management Made Easy

States turn to LifeGraph® for their Medicaid Management Information Systems (MMIS) to streamline data exchanges, support modularity, increase security, build trust, and drive deeper intelligence. With a graph-structured Operational Data Store (ODS), metadata management, data lineage and integrity, unified governance and consent management, and more, Medicaid agencies can meet all their data exchange needs with a single platform.

- **Secure partner ecosystem** that eliminates spaghetti networks and enables seamless and traceable data movement between module vendors, Managed Care Organizations (MCOs), Health Information Exchanges (HIEs), and more.
- **Graph-enabled database** structures data the way people and machines think, enhancing data with relationships and active metadata for additional context that drives deeper analytics, smarter automation, and more accurate AI.
- **Robust data protection** with privacy and governance enforced within each piece of data, so agencies can reduce security vulnerabilities and build public trust.

WHY LIFEGRAPH?

- Data unification into trusted knowledge graphs
- Immutability, traceability, and auditability
- Unified data governance, including individual data ownership and consent
- Greater flexibility, adaptability, and scalability
- A high-quality, mastered “single source of truth” improves data consistency and trust
- Support complex analytics and intelligence on live, transacted data

- **Traceable and immutable data lineage** provides change history and source information for every piece of data, so operational bottlenecks and quality issues can be identified and corrected quickly.
- **Integrated governance and consent management** enforces individual and institutional governance directly within data, so agencies can define and enforce data access, security, quality, and change management policies throughout their data ecosystem.
- **Data quality and mastering tools** let agencies build a mastered “single source of truth” so all stakeholders are working with the same high-quality data.

Medicaid agencies need systems that are flexible and trusted. LifeGraph delivers both.

- **Flexibility:** Technologies evolve. Regulatory requirements change. LifeGraph lets state agencies quickly commission and decommission modules, update governance rules, apply new standards, and more.
- **Trust:** Data consistency and quality are key to optimizing operational efficiency and reducing processing errors. LifeGraph makes it possible for Medicaid agencies to provide internal and external stakeholders with consistent, high quality, contextualized data.

WHAT THE FUTURE HOLDS

Achieve What Was Once Considered Impossible

By connecting systems and delivering a 360-degree view of members, providers, and claims, LifeGraph gives Medicaid agencies a trusted data ecosystem designed to unlock a future of proactive, personalized, and equitable care for all eligible individuals.

- Build systems that are proactive, not reactive
- Personalize member wellness and preventative care
- Enhance fraud detection and program integrity
- Automate operational, transactional, and governance processes
- Improve trust with members, providers, state and federal agencies, and the public

WANT TO LEARN MORE?

For more information, visit <https://burstiq.com/solution-lifegraph-exchange/> or call 888.355.7345